

Nurturing craftsmen in Care Teams

Transcript of Cantonese short video

[Super]:

Volunteer of Care Team of San Fu Sub-District of Tai Po,
Ling

Volunteer, Ling:

I am Ling. I've just joined the Care Teams as a
volunteer. I received a training notice from the captain.
What do these emojis actually mean?

Captain, Mr. Lo Hiu-fung:

Today, we invited a local barber from the community
salon

[Super]:

Captain of Care Team of San Fu Sub-District of Tai Po, Mr.
Lo Hiu-fung

Captain, Mr. Lo Hiu-fung:

to train our new Care Teams volunteers in
haircutting so that they can offer haircut service to the
elderly in the future.

[Super]:

Instructor of volunteer haircut class, Kan

Instructor, Kan:

I wish to give back to the community by sharing my skills with my students. I hope they will become part of the community and help more people in need.

Captain, Mr. Lo Hiu-fung:

In addition, we have also assigned a Care Team member who is a registered social worker, shared techniques for communicating with the elderly.

Member, Mr. Sun Hoi-tung:

Using open-ended questions, like “Are you happy today?” or “Are you feeling good?”.

[Super]:

Member of Care Team of San Fu Sub-District of Tai Po, Mr. Sun Hoi-tung

Member, Mr. Sun Hoi-tung:

Some of the elderly may have hearing and

understanding difficulties. It is important to be patient when communicating with them and speak louder when needed. Use simple greetings. Learn more about their daily support networks. Meanwhile, volunteers are also encouraged to pay attention to their needs and help refer them to social welfare service units.

Volunteer, Ling:

Apart from learning haircutting skills communicating with the elderly also involves many techniques.

[Video showing]:

Training completed, let's go!

Volunteer, Ling:

I'm about to set off. I hope to make a difference for them!

Captain, Mr. Lo Hiu-fung:

You just gave this elderly lady a haircut. How can the Care Teams help her?

Volunteer, Ling:

She enjoys going out so I invited her to join our message group of Care Teams, hence she can reach out whenever she needs help

[Video showing]:

Care Team Information Group: Free Installation of Home Handrails 2025; Community Care Free Haircut Service

Volunteer, Ling:

and we can keep in touch regularly.

Captain, Mr. Lo Hiu-fung:

I hope more similar events can be held in the future to benefit more elderly.

Voiceover:

The Commission on Poverty (CoP) fully supports the “District Services and Community Care Teams - Scheme on Supporting Elderly and Carers”

Through visits and proactive outreach by all 18 District Care Teams, they can identify singleton, doubleton elderly households, and carers of elderly persons and

carers of persons with disabilities and refer cases in need to social welfare service units for follow-up.

Elderly woman who benefits from free haircut service:

Thank you, the CoP.